



EXMOUTH
Chamber of Commerce
AND INDUSTRY
WORKING TOGETHER

exmouthchamberofcommerce.com.au

2023

EXMOUTH CCI CHARTER

ADVOCACY
PROMOTION
CAPACITY BUILDING
SUSTAINABILITY
STRIVE FOR GREATNESS

find us on:



As supporters of economic vitality in our business community, we also acknowledge our responsibility in bringing about mutual and sustainable social outcomes that enhance the livability of our local community.

Our local community thrives on a robust business landscape, which is why we strive to enhance its capacity and potential through our collaborative advocacy and support service. The Exmouth Chamber of Commerce & Industry is committed to supporting Exmouth businesses in fostering connections and building resilience, which, in turn, promotes economic outcomes. We invest in the ongoing support and promotion of businesses, people, and the culture of Exmouth.

We firmly believe that by taking a cohesive approach, we can achieve the following goals:

1. Enhance liveability, which helps to retain and grow our town
2. Encourage investment in our local school system
3. Create opportunities for our youth through quality education and employment pathways
4. Help local community groups and sporting organizations establish a sustainable funding model
5. Support women living and working in remote regional locations by providing access to support and career pathways
6. Increase our local workforce by promoting additional childcare facilities
7. Find solutions to provide access to mental health support and education for our community
8. Advocate for government and private investors to unlock additional affordable housing for our community
9. Build local resilience by creating a sustainable community.

WHO ARE WE?

The Exmouth Chamber of Commerce & Industry Inc. was established in 1983 by a dedicated group of local business people. It has been actively representing our members as Exmouth's "voice of business" and its surroundings since then. The Exmouth CCI strive to support our members by representing business and economic issues within our community to all levels of government. The Exmouth CCI promotes the interests of its members for the development of the region as a whole and prides itself on representing the business community with a solid and well-informed voice.

Our service to members and the community is based on the Exmouth CCI playing a leading role in the promotion and development of the region and connecting local businesses to engage in mutually beneficial relationships both within the area and throughout the state of Western Australia.

Exmouth CCI members are provided numerous value-added benefits, including opportunities to meet, develop, promote and grow their businesses for the benefit of the wider community.



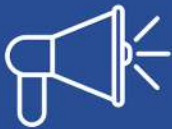
WHAT WE DO.



ADVOCACY

We advocate on behalf of our members for change. For over 23 years the Exmouth CCI is the voice for businesses and champions the need for a good policy to ensure our local community's interests are kept top of mind through local, state and federal government.

The Exmouth CCI assist all industry types utilising our portfolio of contacts we represent our members by shedding light on concerns ensuring they are heard by the right industry leaders.



PROMOTION

Members of the Exmouth CCI are provided access to multiple marketing opportunities and strategies including a FREE listing on our online directory. With nearly 4,000 users annually, this increases members website SEO by creating an inbound link from our directory to their website.



CAPACITY BUILDING

Members have the opportunity to engage with capacity-building activities and access local and external expert advice, information and training. Business connections and access to contacts through events and online platforms.



STRIVE FOR GREATNESS

The Exmouth CCI is constantly looking for ways to improve the economic, social, cultural and environmental sustainability of our region through projects such as the Exmouth business accelerator, redevelopment of town beach, Exmouth business hub solar solution, shop local initiatives and business grant funding.

We look at the bigger picture, strive for greatness and look for new opportunities to increase the economic sustainability and foster a thriving community for Exmouth.

OUR VISION

THE CHANGE WE WANT TO CREATE

Exmouth Chamber of
Commerce and Industry –
driving sustainability
between the Ningaloo
environment, lifestyle and
local business.



OUR MISSION

What is our role in the future

'The Exmouth CCI will continue to advocate for economic outcomes by supporting Exmouth businesses to create connections and build resilience.

FOCUS AREAS

- Connecting and supporting business
- Advocacy and communication
- Financial sustainability and facilitation
- Governance



OUR VALUES

We foster and uphold respectful relationships that honor the culture and values of our community, while also producing positive social and economic results.



ONE TEAM

Our shared purpose inspires us. We respect each other's opinions and value different views. We are inclusive, value diversity and work towards a common goal for the greater good of our community.



WE CARE

We listen and respond with humility. We respect the environment and care for our community. We adapt to change, working towards a strong economy and business operating environment.



SOLUTION-FOCUSED

We explore ideas, find creative solutions, and try new ways of doing things to meet our local community's needs.



RESULTS MATTER

We go after opportunities and show courage by taking suitable risks and learning from our mistakes. We spend and invest as if it's our money. We are proud of what we have achieved for our community.



BUILD AND MAINTAIN TRUST

We nurture relationships and act with integrity – doing what we say and doing it well. But, with working together as the end goal, trust must come first, be built over time and never be taken for granted.

OBJECTIVES

- Encourages, maintains, supports and protects businesses within the Exmouth community.
- Posses knowledge and expertise in emerging technologies, legislation and business methodologies.
- Strives to establish opportunities that benefit our community.
- Supports and facilitates promotional opportunities for the town of Exmouth.
- Advocates for and lobbies on behalf of local businesses, representing their interests and concerns to various stakeholders.
- To create opportunities for our community to share knowledge, expertise and resources and to develop productive relationships.
- To offer and provide unified representation for businesses and community groups in the Exmouth community.
- Works to develop new businesses and initiatives that contribute to the growth and prosperity of the Exmouth area.
- Formulates policies and strategies that aim to enhance the well being and progress of our community.
- Collaborates with similar minded organisations or groups to advance common goals and interests.
- To undertake other measures for assisting and advancing business in the Exmouth area as the committee may determine from time to time.
- Raises awareness and promotes an understanding of environmental issues, climate change, energy and cultural heritage.

TOP FUNDING PARTNERS



Santos

BHP



ADVANTAGE + MEMBERS



fiveight



PROJECTS

EXMOUTH BUSINESS HUB

Managed by the Exmouth CCI, the Exmouth business hub has a range of flexible spaces available for hire, competitively priced and purpose-built with the latest technologies, including high-speed internet access, and fitted out with modern office furnishings.

The Hub offers a range of workspaces, including a coworking space, private offices and meeting rooms suitable for board meetings, interviews, client meetings, small workshops, training and seminars. Centrally located with ample parking and easily accessible to the town centre.

Home to the Exmouth CCI and now eight local Exmouth businesses the hub offers the perfect community to join, whether you're an early-stage start-up or a well-established business with a growing team. Working alongside a community of like-minded entrepreneurs and local business owners you'll find the inspiration and support you need to fuel productivity and growth.



FUNDING PARTNERS





FOUNDING PARTNERS:



The Exmouth Business Accelerator Program (EBAP) increases educational attainment and skills development throughout the Exmouth community. Delivering a diverse range of workshop and networking events to not only increase local supplier and contractor capability but also further to develop employment pathways and economic diversification locally.

Networking events encourage businesses to support each other, strive for greatness, create connections, build a like-minded network, and grow their business capacity and resilience throughout the wider business community.

The workshop program is delivered face-to-face and via our online e-learning platform to allow maximum participation while increasing accessibility and convenience. The online learning portal will become an Exmouth CCI asset and be built on each year of the program. By year 3 the portal will feature an estimated 30 E-learning modules, a true wealth of knowledge anyone in the Exmouth Community can access.



WORKFORCE DEVELOPMENT PROGRAM

TOURISM & HOSPITALITY

WHERE ADVENTURE AND OPPORTUNITY MEET

To support the Total Solar Eclipse (TSE) and build local workforce capacity, Tourism WA (in conjunction with JTSI) undertook a Hospitality/Tourism training initiative that equipped the local workforce with the skills required to deliver a quality visitor experience. Titled the TSE Workforce Development Program, Tourism WA partnered with the Exmouth CCI to assist in the delivery of the program and provide project management and administration services.

The week long program was a huge success with a total of 257 registrations over a range of 19 workshops covering various subjects such as RSA, Approved Managers, First Aid, Customer Service, Cultural Awareness, Tour Guiding, Local Knowledge, Hospitality, Front of House, Bar and Barista Training.



FUNDING PARTNERS



A wide-angle photograph of Exmouth Town Beach showing a paved walkway, green grass, palm trees, and beachside structures under a clear sky.

EXMOUTH TOWN BEACH REDEVELOPMENT

In light of the 2023 Total Solar Eclipse and many opportunities it presented for local and regional businesses, our community was also mindful of creating long-term benefits for our community to enjoy.

After much advocacy from the Exmouth CCI and securing the initial \$450,000 contribution from BHP the remaining funds of \$470,000 and \$278,000 were secured from the State government via the Local Roads and Infrastructure Program (LRCI).

After the official State Government's announcement, the Town Beach Upgrade was the first project to hit the ground running, revitalising the town's iconic location prior to April's Total Solar Eclipse. Exmouth Town Beach is the essence of the Exmouth lifestyle and is frequented by large populations during the peak holiday season and residents all year round.

The Town Beach Upgrade works included:

- Establishment of a vibrant food market precinct
- Remodelling of the public open space
- Road treatments to reduce dust
- Upgrades to power and water services
- Installation of additional lighting, tables and seating
- Restricting vehicle access into the public precinct to ensure a safe, people-friendly space in one of the State's premier foreshore locations.

FUNDING PARTNERS





SUBSIDISED TRAINING INITIATIVE



With zero access to high-risk work RTO's in Exmouth, the opportunity was presented to Base Marine Pty Ltd, a local Exmouth business to extend their current range of services and become the first Registered Training organisation in Exmouth.

Not having access to this training service was hampering the growth of business in town and the ability for local businesses to remain compliant, which in turn prevents them from securing further work within their respective industries.

By offering this service locally we now open a plethora of opportunities for skilled labour-hire of Exmouth locals to surrounding mine sites, civil projects and offshore installations, all of which bring people in from far away to carry out their works.

Funding was secure by the ECCI to support the initiative, \$50,000 from BHP and a further \$150,000 (over a 3 year period) from Santos.

Although several courses were offered over a 2 year period, training over 20 Exmouth locals, Base Marine made the financial decision late 2022 not to continue the program.

In 2023 the Exmouth CCI has revitalised the program to offer subsidised training to our local community delivered by a mix of local and external training providers. Courses offered will be a direct reflection of what is needed in the community. The Exmouth CCI will utilise a portion of the secured funding to subsidise the cost of each participant.

FUNDING PARTNERS

Santos

BHP



EXMOUTH DISTRICT HIGH SCHOOL PLAYGROUNDS

The only playground equipment at Exmouth District High School was located in the kindy/pre-primary area and only available for Year 1 & 2 students to play on. That meant that students from Year 3 to 10 had no climbing equipment to play on - representing 66% of the year groups. For all the health, learning, social and wellbeing benefits of the children at our local school, the P&C approached the Exmouth CCI to help secure the additional funding required to build 3 new playgrounds at the school and provide our kids as well as future year groups, with exciting, challenging and age appropriate playground equipment.

Through fundraising efforts the Exmouth P&C had raised \$30,000. Following this the Exmouth CCI successfully secured \$20,000 from BHP and \$50,000 from Santos. Following conversations with the Hon. Roger Cook the ECCI also received an official response from the Hon. Sue Ellery MLC Minister for Education & Training committing a further \$110,000 to the EHDS Playground Equipment Project. With \$87,500 still required to finish the project, the ECCI will continue to help the EDHS and the P&C to see this project completed.



FUNDING PARTNERS

Santos

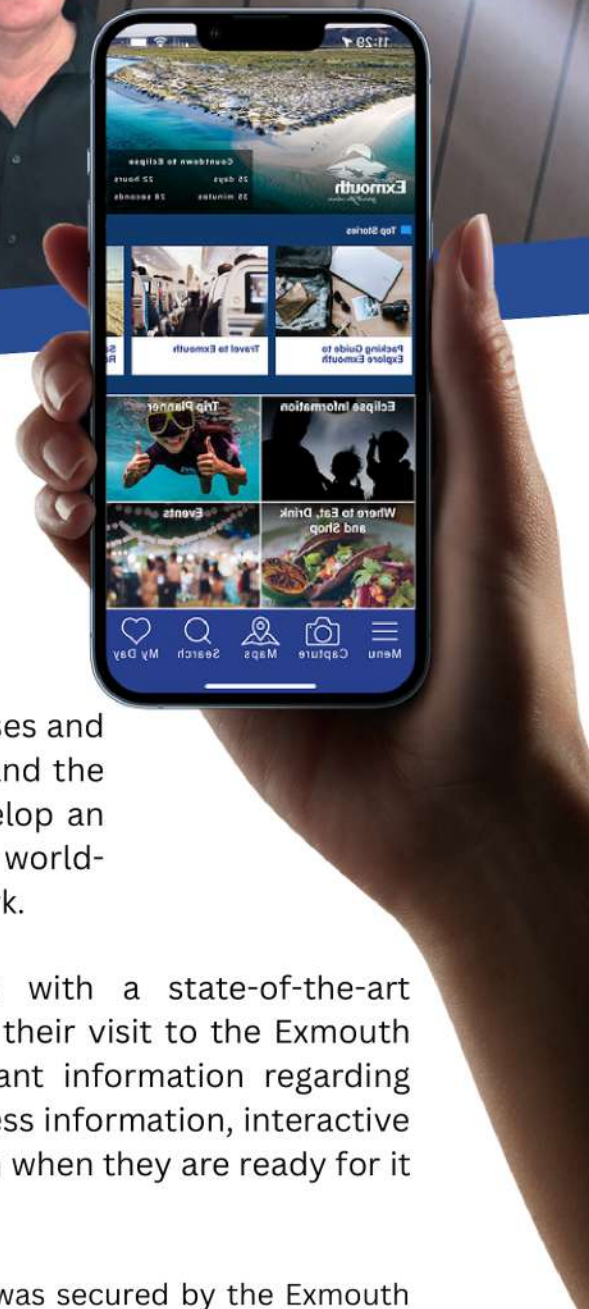
BHP





EXPLORE EXMOUTH

APP & DIGITAL KIOSK NETWORK



In a bid to enhance the experience, support local businesses and cope with the visitation numbers, the Shire of Exmouth and the Exmouth Chamber of Commerce have partnered to develop an app to increase the customer experience when visiting the world-heritage-listed Ningaloo Reef and Cape Range National Park.

Explore Exmouth app focuses on providing visitors with a state-of-the-art smartphone App that will guide and inform them during their visit to the Exmouth region. The Visitor Engagement App will provide relevant information regarding things to see and do, where to go and provide local business information, interactive maps and much more. This will give the visitor information when they are ready for it at their fingertips in a contextual, relevant manner.

The Kiosks use the latest, robust touchscreen hardware, combined with custom interactive software, providing us with the ability to leverage existing maps, tours, and content and provide up-to-date events, attractions, accommodation and other general business information through direct integration with the Australian Tourism Data Warehouse. Strategically located at four different locations around Exmouth.

\$100,000 was secured by the Exmouth CCI from BHP and a final \$100,000 was secured by the Shire of Exmouth from the West Australian State Government, Department of Jobs, Tourism, Science and Innovation.

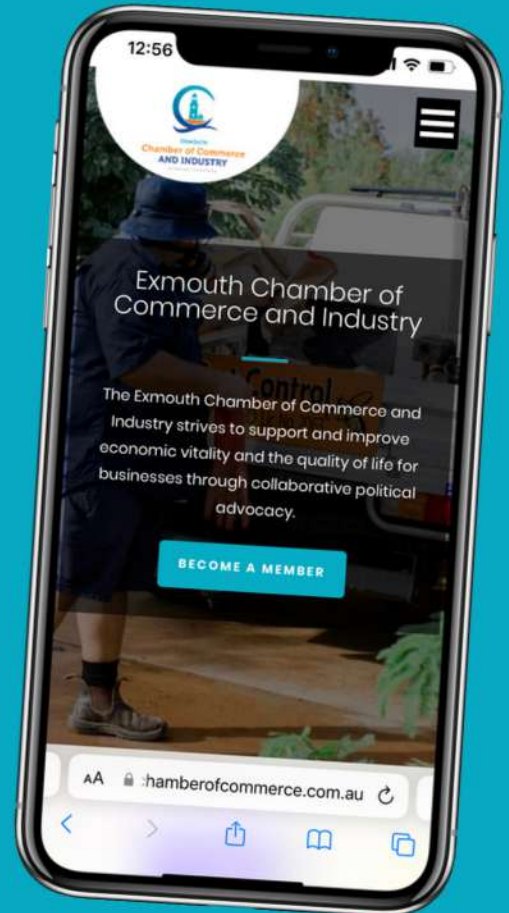
FUNDING PARTNERS



MEMBERSHIP BENEFITS



- Subscription to our monthly newsletter
- Ad hoc Emails Blast; notifying you of the most recent news important to your business
- Invitations to Business Forums, Business After Hours, and ECCI hosted events
- 50% Discount at the Exmouth Business Hub
- Sponsorship and Advertising Opportunities
- Access to a broad and dynamic business network
- FREE flyer display in the foyer of the Exmouth Business Hub
- Access to business mentors
- Business connections and referrals
- FREE CCIWA Membership (local Exmouth Businesses Only)
- Employee relations advice: Unlimited access* to our experts via the Employee Relations Advice Hotline on (08) 9365 7660.
- The CCIWA Business Tool Box
- Training and eLearning: Access to exclusive Member rates for our training courses and eLearning library. Or train your whole team with eLearning for Teams.
- Expand your business past Exmouth with CCIWA Networking opportunities, There may indeed be 'no such thing as a free lunch, but as a Member of CCIWA, you will enjoy free and discounted business event tickets.



Chamber of Commerce
and Industry WA

MEMBERSHIP
VALUED AT \$900.00

**T&C apply*

MEMBERSHIP LEVELS



LOCAL EXMOUTH BUSINESSES



LESS THEN 30 FULL TIME EQUIVALENT (FTE) STAFF

All benefits on previous page +	Clubs & Sporting Groups	Sole Trader	Essentials	Complete	Advantage	Advantage +
Suitable for:	-	1	Less than 10 staff	Less than 30 staff	Less than 100 staff	T&C apply
Cost per year +gst	\$99	\$220	\$250	\$299	\$450	from \$1,000.00
FREE CCIWA Membership, Valued at \$900.00pa	✓	✓	✓	✓		
Level 1 Online Business Directory Listing	✓	✓	✓	✓	✓	✓
Level 2 Online Business Directory Listing			✓	✓	✓	✓
Level 3 Online Business Directory Listing				✓	✓	✓
Host a Business After Hours Event	✓	✓	✓	✓	✓	✓
50% room hire discount at the Exmouth Business Hub	✓	✓	✓	✓	✓	✓
Business Hub FREE Board room access 1 x per year *T&C apply				✓	✓	✓
1 x Social Platform Feature every 12 months *terms conditions apply				✓	✓	✓
1 x newsletter feature per year					✓	✓
Direct Email Blast to our Mailing List					✓	✓
Logo on the home page of ECCI website and external link to business website						See Advantage + membership levels for details.
Sponsorship signage at the font of Exmouth Business Hub						
Sponsorship mentions during ECCI event						



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SIGN UP NOW

exmouthchamberofcommerce.com.au/membership

*T&C - Membership Levels are subject to approval and consideration by the ECCI Committee.

MEMBERSHIP LEVELS



NON LOCAL
BUSINESSES



OR OVER 30 FULL
TIME EQUIVALENT
(FTE) STAFF

All benefits on previous page +	Clubs & Sporting Groups	Sole Trader	Essentials	Complete	Advantage	Advantage +
Suitable for:	-	1	Less than 10 staff	Less than 30 staff	Less than 100 staff	T&C apply
Cost per year +gst	\$99	\$220	\$250	\$299	\$450	from \$1,000.00
Level 1 Online Business Directory Listing	✓	✓	✓	✓	✓	✓
Level 2 Online Business Directory Listing			✓	✓	✓	✓
Level 3 Online Business Directory Listing				✓	✓	✓
Host a Business After Hours Event	✓	✓	✓	✓	✓	✓
50% at the Exmouth Business Hub	✓	✓	✓	✓	✓	✓
Business Hub FREE Board room access 1 x per year *T&C apply				✓	✓	✓
1 x Social Platform Feature every 12 months *terms conditions apply				✓	✓	✓
1 x newsletter feature per year					✓	✓
Direct Email Blast to our Mailing List					✓	✓
Logo on the home page of ECCI website and external link to business website						See Advantage + membership levels for details.
Sponsorship signage at the font of Exmouth Business Hub						
Sponsorship mentions during ECCI event						



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ADVANTAGE+ LEVELS

IS YOUR BUSINESS ESTABLISHED AND LOOKING TO INCREASE ITS BRAND EXPOSURE AND MARKET SHARE?

Advantage+ is for medium to larger businesses or businesses with over 100 employees. For businesses whose activities and promotional requirements have reached Advantage+ Level and are looking to help support the Exmouth CCI's work within the business community.

Exmouth CCI Advantage+ Members receive all memberships benefits on previous page (head office location considered) plus the below additional benefits.

ADVANTAGE+ BASIC \$1,000.00+

- As above plus+
- Medium Logo on dedicated sponsor page on Exmouth CCI Website

DIAMOND \$5,000.00+

- Large Logo on dedicated sponsor page on ECCI Website plus home page feature
- Medium Logo in Exmouth CCI newsletter footer

ANGEL \$10,000.00+

- Large Logo on dedicated sponsor page on Exmouth CCI Website, plus an editorial feature on sponsorship page plus home page feature
- Large Logo in Exmouth CCI newsletter footer
- Sponsorship signage at the front of Exmouth Business Hub
- Sponsorship mentions during Exmouth CCI event

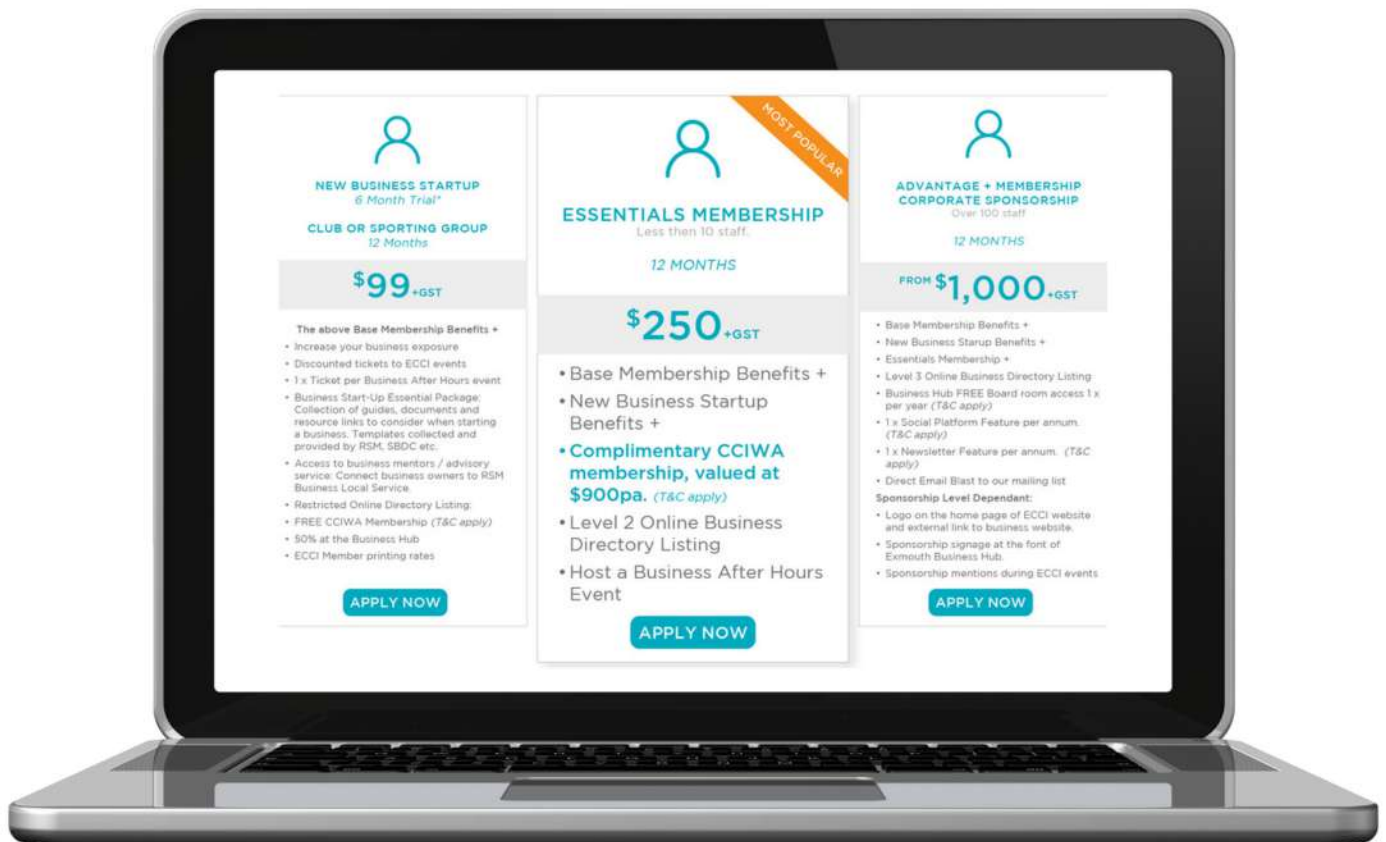
MEMBERSHIP APPLICATIONS

Membership Applications and Payment are all available via our website

SIGN UP NOW

exmouthchamberofcommerce.com.au/membership

To discuss your application or for more information please contact;
Sarah Booth 0400 445 177 or email info@exmouthchamberofcommerce.com.au



DONATIONS

*Don't need membership tools or services?
We also value donations that we can put
towards community and business initiatives.*



Membership Terms and Conditions

Application of Terms and Conditions

These terms and conditions (Terms and Conditions) apply to the Exmouth Chamber of Commerce and Industry (ECCI) Memberships.

All Members agree to be bound by and comply with, ECCI constitution (the Constitution), by-laws, the rules and regulations of the committee and these Terms and Conditions, as amended or varied, from time to time.

As a not for profit incorporated organisation, Members provide a guarantee under the Constitution in the event of a winding-up. The guarantee is limited to the membership fee as detailed in your membership application form.

ECCI is committed to advancing trade and commerce in Exmouth, driven by our fundamental belief in free enterprise.

Our vision is for Exmouth to be the best place to live and do business. To achieve this, we listen to the needs of all our stakeholders — businesses, families, consumers and the Exmouth workforce – and respond with agenda-setting policy and advocacy work. By becoming a Member, you will be a part of something bigger and help ECCI achieve this vision.

Membership Years

A membership year for ECCI Membership commences on the date you join ECCI and ends on the 12-month anniversary of joining (Membership Year).

ECCI Membership will continue until a written resignation of membership is received by ECCI.

Membership Fees

You agree to pay ECCI the annual membership fee (the Annual Membership Fees) as detailed in your membership application form or as determined by ECCI from time to time.

The Annual Membership Fees are GST exclusive unless provided otherwise.

ECCI offers one option for payment of the Annual Membership Fees:

- One-off total payment in full;

One-off payment:

- The one-off payment of the Annual Membership Fees will be payable in full upfront upon applying for membership (or seeking renewal or reinstatement of membership for subsequent Membership Years (as the case may be)).
- If your membership is resigned during a Membership Year, the one-off payment of the Annual Membership Fees for that Membership Year will not be refunded.

Resignation and termination

You may resign your membership at any time by written notice to ECCI.

Written notice of resignation of your ECCI membership should be sent to:

Exmouth Chamber of Commerce
PO Box 907
Exmouth WA 6707

Or emailed to info@exmouthchamberofcommerce.com.au

ECCI may terminate your membership if you do not pay your membership fees for more than 30 days after they are due for payment.

Membership Services

ECCI provides its members with a range of services and benefits as part of its membership (Membership Services). The provision of Membership Services is at all times at the absolute discretion of ECCI and is subject to change, variation or cancellation at any time. Details of ECCI Membership packages are provided on our website and are subject to change, variation or cancellation at any time. ECCI makes no representation or promises that the Membership Services offered at the time of joining ECCI or renewal of membership will continue to be provided to members.

Point of Contact for Membership Services

You must nominate one primary point of contact on your membership application form and/or when you join ECCI as a member on the website (Primary Member Contact). The Primary Member Contact is the main point of contact between ECCI and the Member. Only the Primary Member Contact has the authority to nominate and authorise additional contacts associated with the membership (Additional Member Contacts). The Primary Member Contact and any Additional Member Contacts are Member Contacts.

In the event a Member Contact leaves your organisation, it is your responsibility to inform ECCI as soon as reasonably practicable. ECCI does not accept any liability for any claim which may arise from an individual accessing Membership Services as a Member Contact if that person is no longer a current employee of the Member and you have not informed ECCI.

Not legal or professional advice

The contents of ECCI's publications are provided as general guides only and are not designed to be comprehensive or to provide legal advice and should not be relied upon as such. Formal and specific legal and/or professional advice should be sought to address your individual circumstances.

No Liability for Publications

ECCI has taken all reasonable care in preparing its publications. ECCI's publications are intended to provide general information in summary form, current at the time of first publication.

ECCI gives no warranties or assurances and makes no representations about its publications, including in respect of its relevance, reliability, accuracy or completeness. ECCI gives no assurances that its publications are suitable for your intended use.

ECCI does not accept any liability for any claim which may arise from any person acting or refraining from acting based on information contained in a publication.

To the fullest extent permitted by law, ECCI, its employees and/or any other person involved in the preparation of ECCI publications excludes all liability including for any direct, indirect or consequential loss or damage suffered by any person acting or refraining from acting as a result of any ECCI publication, or otherwise in connection with it.

Intellectual Property

ECCI owns the intellectual property, including copyright, in all content of its publications.

Reproduction of any ECCI publication is not permitted without prior written authorisation from ECCI. If ECCI grants permission, you must give appropriate attribution to the author and date of first publication.

Members are not permitted to use the ECCI name or logo, including on their websites or business stationery or to suggest that they are sponsored, endorsed by, or affiliated with, ECCI without obtaining prior written authorisation from ECCI. You acknowledge that all decisions as to whether to permit your use of the ECCI name or logo are made by ECCI in its absolute discretion.

No Liability for Third Party Products and Services

Membership Services may include access to third party products and services. Depending on your level of ECCI Membership package, the provision of third party services and products may be included in your Annual Membership Fee or as a separate paid subscription service.

By accessing and using third party products and services, you acknowledge that you have read and understood the terms and conditions (and Privacy Policy) of that third party and agree to be bound by them.

To the fullest extent permitted by law, ECCI excludes all liability including for any direct, indirect or consequential loss or damage suffered by any person accessing and/or using third party products and services.

Privacy

ECCI is committed to protecting your privacy and ensuring that your contact with ECCI is a safe and rewarding experience. ECCI has a privacy policy to manage privacy. A copy of ECCI's privacy policy is available on our website.

By submitting a membership application form, you acknowledge that you have read and understood the ECCI privacy policy and you agree with, and consent to, the practices described in that policy.

General

Changes to Terms and Conditions

From time to time, ECCI may update these Terms and Conditions. The updated Terms and Conditions will apply to all membership applications from the time of posting on our website and onwards.

Inconsistency

In the event of any inconsistency between these Terms and Conditions and the Constitution, the Constitution prevails.

Severability

Any provision of, or the application of any provision of, these Terms and Conditions which is void, illegal or unenforceable in any jurisdiction does not affect the validity, legality or enforceability of that provision in any other jurisdiction or of the remaining provisions in that or other jurisdiction.

Governing Law

These Terms and Conditions are governed by the laws of Western Australia. Each party irrevocably submits to the non-exclusive jurisdiction of the courts of Western Australia.

Transferability

Membership, and the rights of being a ECCI member, are personal to the member and are not transferable.

Member Terms and Conditions

If you supply your terms and conditions on any document at any time (including on purchase orders or other documents) your terms and conditions will be of no legal effect and will not constitute part of these Terms and Conditions for the provision of Membership Services, even if a representative of ECCI signs a document that indicates that your terms and conditions apply.



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find us on:

